

ORTHODONTIC INFORMATION

Overview

There is a \$2,000 LIFETIME cap on orthodontia per individual payable one or more plan years.

Orthodontic claims are calculated at 100% reimbursement until the lifetime max has been reached.

Pre-Treatment Planning

If you would like help planning the best way to maximize your orthodontic benefits, please call DCUE Dental at 952-432-4033. Each case is unique depending on the cost of services.

Your orthodontic claims are processed based on the date of payment, not the date of treatment. Be sure to submit your claims within the appropriate plan year to receive reimbursement.

In addition, you may want to consider using the Flexible Spending Plan (pre-tax dollars). Keep your copy of Explanation of Benefits from DCUE Dental as documentation for Flex Spending. Contact the District Office for more information on this plan.

Filing Orthodontic Claims

Fully complete all sections of the claim form, please be sure to mark if there is other insurance in Section 3, sign and date the bottom. Please include the *date the payment* was made and the amount. Attach a receipt that includes the payment(s) you are requesting reimbursement for.

You may file for reimbursement monthly or group together multiple payments, complete a separate claim form for each individual. There is no late-file penalty for orthodontic claims. Be sure to submit your claim within the appropriate plan year. The **absolute deadline** for ALL claims, each plan year, is October 31.

Please attach a copy of the Treatment Plan/Payment Plan with your FIRST orthodontic claim.

If there is other insurance involved an EOB from your primary insurance is NOT required, however the primary insurance portion/expected coverage amount needs to be indicated on your treatment plan from the orthodontist.

PLEASE do not file claims that overlap two program years on the same claim form (e.g. please do not file August and September payments, on the same form).

The dental program automatically computes when the patient has reached the \$2000 LIFETIME limit and a notification to that effect will appear on your Explanation of Benefits.

Please feel free to call DCUE Dental with any questions.